

MADISON COUNTY ROAD DEPARTMENT

FEBRUARY 2014

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 02/03/14 through 02/25/14

Closed Request Analysis

Closed - Requests Closed in 24 hours or less

Req # Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18703 A	02/03/14 10:16:00 Dur (hours)	13:10:00 2.90	Down Tree Closed tree down blaocking road	Brown, Shirley Johnson, David	Old Hwy 51 Old 51 Rd Canton 39046	District 5	Medium Priority
18710 A	02/04/14 15:09:00 Dur (hours)	11:22:00 20.22	Solid Waste Closed A pile of garbage to be picked up just before thrill hill on south side	Banks, LaTashee Morris,	Old Rice Rd Old Rice Rd Canton 39046	District 1	
18712 A	02/05/14 07:08:00 Dur (hours)	12:55:00 5.78	Other Closed Phone line was cut when road crew was working on road	Brown, Shirley MaGruder, Kitty	Stump Bridge Rd Stump Bridge Rd Canton 39046	District 5	Medium Priority
18719 A	02/06/14 14:50:00 Dur (hours)	07:19:00 16.48	Trash Related Closed Limbs and debris to be picked up/ Red Oak Plantation	Banks, LaTashee Stevenson, Don	Planters Row Planters Row	District 3	
18721 A	02/10/14 07:04:00 Dur (hours)	07:24:00 0.33	Other Closed Called in this morning will not be in	Brown, Shirley Bell, Eddie	Madison Co Road Dept		Medium Priority
18723 A	02/11/14 10:13:00 Dur (hours)	07:33:00 21.33	Trash Related Closed Limbs to be picked up.	Banks, LaTashee Clemmer, David	Sharpe Rd Sharpe Road (Cherry Hill Sub.)	District 3	
18731 A	02/13/14 11:38:00 Dur (hours)	07:51:00 3.78	Down Tree Closed Down Tree	Brown, Shirley Hardy, Micheal	Hardy Rd Hardy Road	District 3	Medium Priority
18734 A	02/13/14 14:57:00 Dur (hours)	07:51:00 7.10	Down Tree Closed Tree down across the road	Brown, Shirley Goff, Melody	Parkinson Rd Parkinson Rd	District 4	Medium Priority
18742 A	02/18/14 07:22:00 Dur (hours)	13:42:00 6.33	Other Closed Called in sick	Brown, Shirley Young, Thomas	Madison Co Road Dept		Medium Priority
18789 A	02/24/14 08:20:00 Dur (hours)	12:19:00 3.98	Pot Holes Closed pothole on Stribling Rd at Hartfield Subdivision	Brown, Shirley Taylor, Jennifer	Stribling Rd	District 3	Medium Priority

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18790	02/24/14		Broken Water Line	Brown, Shirley	Moss Rd			
A	08:20:00	12:19:00	Closed	Dennis, James	Moss Rd	District 5	Medium Priority	
	Dur (hours)	3.98	Called on radio to report that a water line was broken while working on road					

11 Closed - Requests Closed in 24 hours or less

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Closed - Requests Closed in more than 24 hours

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18699	F	02/03/14 08:24:00 Dur (hours) 94.90	07:18:00	Trash Related Closed Limbs and debris needs to be picked up on the Church Rd side of property	Brown, Shirley Burton, Linda	Church Rd Kehle Rd Canton 39046	District 4	Medium Priority
18700	F	02/03/14 09:10:00 Dur (hours) 94.13	07:18:00	Trash Related Closed Limbs and debris to be picked up/Lake Caroline	Brown, Shirley Worley, Steve	Prescott Ridge Prescott Ridge Canton 39046	District 4	Medium Priority
18701	F	02/03/14 09:48:00 Dur (hours) 262.62	08:25:00	Pot Holes Closed Pot hole road south bound pass light heading to Cherry Hill (blow out a tire at pot hole)	Brown, Shirley Customer,	Bozeman Rd Canton 39046	District 3	Medium Priority
18704	F	02/03/14 12:37:00 Dur (hours) 90.68	07:18:00	Trash Related Closed Limbs and debris to be picked up on the Woods Rd side	Banks, LaTashee Walker, Laura	Woods Rd Woods Lakes Dr Canton 39046	District 1	
18706	F	02/03/14 12:56:00 Dur (hours) 66.37	07:18:00	Trash Related Closed Pile of limbs to be picked up in Twin Harbors S/D	Brown, Shirley Moss, Deborah	Harbor Rd Harbor Rd Canton 39046	District 1	Medium Priority
18707	F	02/03/14 12:58:00 Dur (hours) 66.35	07:19:00	Trash Related Closed Pile of limbs to be picked up	Banks, LaTashee Patrick, Marsha	Traceview Rd Traceview Rd Canton 39046	District 1	
18708	F	02/03/14 13:31:00 Dur (hours) 162.05	07:34:00	Trash Related Closed large pile of limbs to be picked in the New Castle S/D	Banks, LaTashee Bowers, David	Dover Ln Dover Ln Canton 39046	District 3	
18711	F	02/05/14 07:34:00 Dur (hours) 47.77	07:20:00	Solid Waste Closed Limbs to be picked up.	Banks, LaTashee Abraham, Charlie	Planters Row Planters Row Canton 39046	District 3	
18715	F	02/05/14 15:52:00 Dur (hours) 39.43	07:18:00	Trash Related Closed Limbs to be picked up in Stillhouse Creek S/D on Bremen Way not Stillhouse Creek Dr	Johnson, Yahatta Perry, Kasey	Stillhouse Creek Dr Bremen Way	District 3	
18720	F	02/06/14 14:54:00 Dur (hours) 160.50	07:24:00	Other Closed Phone line cut by crew working on rd	Brown, Shirley Johnson,	Barnes Rd Barnes Rd	District 1	Medium Priority

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18724	F	02/11/14 11:24:00 Dur (hours) 68.03	07:26:00	Trash Related Closed Limbs to be picked up at West Side Lane in Twin Lakes Sub.	Banks, LaTashee Lee, Calvin	Westside Dr W Side Lane	District 4	
18726	F	02/12/14 11:00:00 Dur (hours) 140.73	07:44:00	Trash Related Closed Requesting limb pick up	Banks, LaTashee Mays, Herb	Saddle Creek Cv Saddle Creek Cove	District 1	
18728	F	02/13/14 08:27:00 Dur (hours) 142.97	07:25:00	Pot Hoies Closed Requesting pothole repair.	Brown, Shirley Customer,	Sonnys Rd	District 4	Medium Priority
18730	F	02/13/14 08:36:00 Dur (hours) 119.15	07:45:00	Trash Related Closed Limbs and debris to be picked up	Brown, Shirley Brinkley, Bill	Coker Rd Coker Rd	District 3	
18736	F	02/13/14 15:00:00 Dur (hours) 136.62	07:37:00	Trash Related Closed Limbs to be picked up down the street from address in the cul-de-sac	Banks, LaTashee Tasma, Marcia	Lakeview Ct Lakeview Ct	District 3	
18739	F	02/14/14 07:05:00 Dur (hours) 96.68	07:46:00	Trash Related Closed Customer came by and said Solid Waste missed his garbage yesterday.	Banks, LaTashee Carroll, Stanley	Old Hwy 16 Old Hwy 16	District 5	
18746	F	02/18/14 07:52:00 Dur (hours) 29.98	13:51:00	Culvert Installation Closed Culvert to be installed near (Green Lizard)	Brown, Shirley Thomason, Jack	Hwy 16 Hwy 16	District 5	Medium Priority
18747	F	02/18/14 08:17:00 Dur (hours) 71.32	07:36:00	Trash Related Closed Limbs to be picked up	Brown, Shirley Dunbar, Mary	Lakeview Ct Lakeview Ct	District 3	Medium Priority
18748	F	02/18/14 08:40:00 Dur (hours) 48.60	09:16:00	Trash Related Closed Limbs to be picked up	Banks, LaTashee McKnatt, Rozan	Munich Cv Munich Cv	District 3	
18750	F	02/18/14 08:45:00 Dur (hours) 166.43	07:11:00	Trash Related Closed Limbs to be picked on the Church Rd side of property	Banks, LaTashee Burton, Linda	Church Rd Kehle Rd	District 4	

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18751	F	02/18/14 08:48:00	08:03:00	Trash Related Closed	Banks, LaTashee Hearon, Mark	Kehle Rd Kehle Rd	District 3	
		Dur (hours)	143.25	Three piles of limbs and cut up tree to be picked up				
18752	F	02/18/14 09:10:00	07:36:00	Trash Related Closed	Banks, LaTashee Harris, JR	Livingston Rd Livingston Rd	District 2	Medium Priority
		Dur (hours)	70.43	Old Large D-Freezer				
18754	F	02/18/14 10:25:00	12:39:00	Trash Related Closed	Brown, Shirley Scott, Dorothy	Goodloe Rd Goodloe Rd	District 5	Medium Priority
		Dur (hours)	146.23	garbage dumped on both sides of road from Hwy 43				
18757	F	02/18/14 11:12:00	09:16:00	Trash Related Closed	Banks, LaTashee Mc Cool, Brandi	Caroline Blvd Caroline Blvd.	District 3	
		Dur (hours)	46.07	Limbs to be picked up.				
18760	F	02/19/14 07:25:00	09:16:00	Trash Related Closed	Banks, LaTashee Customer,	Crabapple Gr Crapapple Gr	District 3	
		Dur (hours)	25.85	Limbs and debris to be picked up				
18761	F	02/19/14 07:43:00	09:16:00	Trash Related Closed	Banks, LaTashee Walker,	Hackberry Ln Hackberry Dr	District 1	Medium Priority
		Dur (hours)	25.55	large pile of limbs. in Ashbrooke Sub.				
18762	F	02/19/14 07:45:00	08:04:00	Trash Related Closed	Banks, LaTashee Jackson,	Alberta Taylor Ln Alberta Taylor Lane		Medium Priority
		Dur (hours)	120.32	large pile of limbs. off west sowell rd off hwy 51 south				
18764	F	02/19/14 09:12:00	07:36:00	Trash Related Closed	Banks, LaTashee Callanhan, Alison	St Davids Way St David's Way	District 1	
		Dur (hours)	46.40	Limbs and debris to be picked up				
18769	F	02/20/14 09:17:00	08:03:00	Trash Related Closed	Banks, LaTashee Walker,	Hunters Cv Hunters Cv	District 4	Medium Priority
		Dur (hours)	94.77	Large pile of limbs. in Red Oak Plantation				
18770	F	02/20/14 09:18:00	08:03:00	Trash Related Closed	Banks, LaTashee Walker,	Planters Row Planters Row	District 3	Medium Priority
		Dur (hours)	94.75	Large pile of limbs. In Red Oak Plantation				

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18771	F	02/20/14 09:19:00	08:04:00	Trash Related Closed	Banks, LaTashee Walker,	Germantown Ln Germantown	District 4	Medium Priority
		Dur (hours)	94.75	Large pile of limbs.				
18772	F	02/20/14 11:10:00	07:08:00	Trash Related Closed	Brown, Shirley Miller, Demise	Saddle Cv Saddle Cv	District 3	Medium Priority
		Dur (hours)	115.97	Limbs and debris to be pickup in Red Oak Plantation				
18773	F	02/20/14 11:23:00	08:03:00	Trash Related Closed	Banks, LaTashee Jackson,	Cherry Hill Dr Chery Hill	District 3	Medium Priority
		Dur (hours)	92.67	Check the whole Cherry Hill Sub.				
18781	F	02/21/14 10:44:00	12:15:00	Flood/Water Related Closed	Brown, Shirley Johnson, Robert	Mini Ln Mini Ln	District 5	Medium Priority
		Dur (hours)	73.52	Ditches on road need cleaning: makes the road flood water standing in road				
18783	F	02/21/14 13:34:00	12:15:00	Down Tree Closed	Brown, Shirley Kim, Deputy	Gober Dr	District 5	Medium Priority
		Dur (hours)	70.68	Tree Down across the road				

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Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		46					